

Short-term bridging care



Providing short-term personal care and support (including regulated activities) provided in a person's home. Enabling care needs to be met.



The challenge

- Patient flow through acute hospitals – specifically those who could be discharged but are awaiting a care package
- Moving care closer to home
- Supporting virtual ward bed occupancy
- People who no longer require hospital care residing too long in an acute bed
- Lack of social support for lonely and isolated people
- Anxiety and concern about being cared for at home.



The service

Personalised care and support for people who don't have the ability to meet their own care needs. Support is typically provided following hospital discharge, while waiting for a care package, being treated on a virtual ward, stepping down to lower acuity support, palliative care, or as an alternative to hospital admission. The service offers a **quick response** to need by **deploying skilled staff to support palliative or end of life patients in their own home**, including regulated and non-regulated activities.



The impact

- ▶ People **regain their independence**
- ▶ People remain in their own home with **improved** or maintained **quality of life**
- ▶ Removes barriers to a timely discharge from an acute bed, **reducing pressures** on health and care systems
- ▶ Meets personal and other care needs
- ▶ Reduced likelihood of **readmission**
- ▶ Patients feel **well supported and less anxious** in a safe environment
- ▶ Families don't become overwhelmed, are able to **continue to provide care** and have improved quality of life
- ▶ People are **better informed and connected** with other services and social support networks.

*"They couldn't do anything different. I was treated with respect and dignity throughout my journey, **they made me feel like a human being, not a patient.**"*

Person supported